

## Pinpoint, document and report incidents and alert the right people with...

### ...TotalMobile Incidents

**Incidents** is a reporting application allowing remote workers to pinpoint, document and submit actionable occurrences (such as abandoned vehicles, vandalism, graffiti etc) into corporate management systems - enabling organisations to react instantly.

#### *Features*

- Real-time reporting of incidents requiring attention
- Integrates with existing back-office systems such as CRM
- Imaging and GPS location features integrate with existing GIS systems
- Issue work orders to departments or individual workers
- Works as an independent application or within other TotalMobile applications for enhanced functionality i.e. specify the materials and equipment needed to tackle incidents with JobBulider

#### *Benefits*

- Document and process incidents quicker
- Alert the appropriate people to take action instantly
- Date and location stamped images pinpoint incidents and help resolve disputes and queries
- Saves time and paperwork
- Removes need for additional staff travel to report incidents

**TotalMobile Incidents** runs on Windows Mobile devices and integrates seamlessly with back office systems and databases - complementing your existing IT infrastructure.